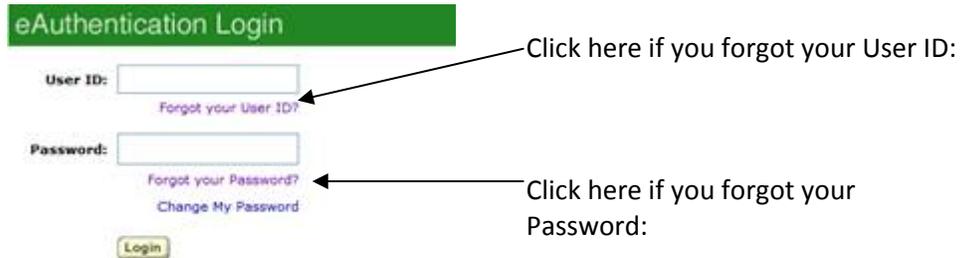


Having Problems with your AgLearn login or password?

IF YOU HAVE REGISTERED IN E-AUTHENTICATION/AGLEARN in the past **DO NOT register again.**

If you cannot remember your E-authentication/AgLearn User ID or Password: the following screen appears when you go to <http://www.aglearn.usda.gov> and select "Learner Login" and accept the security banner.



The screenshot shows the 'eAuthentication Login' page. It features a green header with the text 'eAuthentication Login'. Below the header, there are two input fields: 'User ID:' and 'Password:'. Under the 'User ID:' field, there is a link that says 'Forgot your User ID?'. Under the 'Password:' field, there are two links: 'Forgot your Password?' and 'Change My Password'. At the bottom of the form is a 'Login' button. Two arrows point from text annotations to the 'Forgot your User ID?' and 'Forgot your Password?' links.

Click here if you forgot your User ID:

Click here if you forgot your Password:

You will be asked 3 of your security questions; if you answer them correctly, you will receive instruction to retrieve your ID and reset your password. Please read the screens, as they contain specific instruction.

If you still experience problems logging in to AgLearn; contact the helpdesk@ars.usda.gov or call (1-866-802-4877) for assistance.

Other ARS systems use your E-authentication ID and password. These systems are:

- AgLearn
- Gov-Trip
- e-OPF,
- NFC Employee Personal Page
- Coming soon--Access to WebTA, the new Time and Attendance system.